

DATE: July 16, 2026
TO: Holders of the AHCCCS Medical Policy Manual (AMPM)
FROM: Division of Managed Care (DMC) Contracts and Policy Unit
SUBJECT: AHCCCS Medical Policy Manual (AMPM)

This memo describes additions and/or revisions to the AMPM. For questions regarding policy updates email the Contracts and Policy Unit at: DMCContractsandPolicy@azahcccs.gov.

SECTION 504 OF THE REHABILITATION ACT

Effective May 1, 2024, The Office for Civil Rights (OCR) finalized the rule that prohibits discrimination on the basis of disability. AHCCCS is in the process of revising all pertinent documents to remove symbols and periods from various Federal and State citations to ensure accessibility for all individuals in compliance with [Section 504 of the Rehabilitation Act](#).

AHCCCS NEW AGENCY STRUCTURE

Effective March 3, 2025, AHCCCS unveiled a new Agency structure. AHCCCS is in the process of revising all pertinent documents to reflect the new Division titles. For complete details related to the new Agency structure, please see the press release found on the AHCCCS website under [News & Press Releases](#).

STATEWIDE BRANDING

Effective August 23, 2024, Arizona announced a statewide branding effort. AHCCCS is in the process of revising all pertinent documents to reflect the new AHCCCS Logo, colors, and design elements.

ACOM AND AMPM DICTIONARY AND AHCCCS RELATED ACRONYMS

Effective February 5, 2026, AHCCCS updated the name of the Dictionary. AHCCCS is in the process of revising all Policies and Exhibits to reflect the new name and updated link.

The AHCCCS ACOM and AMPM Dictionary offers a centralized location for definitions found within the various AHCCCS Contractor Operations Manual (ACOM) and AHCCCS Medical Policy Manual (AMPM) policies.

To view the AHCCCS ACOM AND AMPM Dictionary, please access the following link:

[AHCCCS ACOM AND AMPM DICTIONARY](#)

To view the AHCCCS Related Acronyms found on the AHCCCS website, please access the following link:

[AHCCCS RELATED ACRONYMS](#)

CURRENT UPDATES AND REVISIONS TO THE AHCCCS CONTRACTOR OPERATIONS MANUAL (ACOM)

AMPM POLICY 820 - FEE-FOR-SERVICE AUTHORIZATION REQUIREMENTS

AMPM Policy 820 had substantial changes below that included but were not limited to:

- Added language to clarify that an extension may be granted.
- Added Intensive Outpatient Treatment Program (IOP) providers to services that require Prior Authorization (PA).
- Removed Special Assistance Advocate as this service does not require Prior Authorization (PA).
- Revised to update language for Behavioral Health Residential Facility (BHRF) regarding members from justice settings.
- Clarified between treatment days and calendar days.
- Updated Certification of Necessity (CON) for Outpatient Treatment Program (IOP) treatment requirements.
- Clarified need for authorization to match claims billed.
- Added language to clarify when faxes are appropriate and where to find this information.
- Added to clarify Rehabilitative Therapies with Prior Authorization (PA) requirement.
- Added language to ensure providers are aware of Electronic Visit Verification (EVV) requirement.
- Updated language to add subsequent authorization requirements.
- Clarified that the facility and surgeon may have different with Prior Authorization (PA) requirements and reinforces the with Prior Authorization (PA) requirement for non-emergent surgeries.
- Added criteria for rapid whole genome sequencing.
- Clarified that physician buy and bill medications may be subject to Prior Authorization (PA) through medical Prior Authorization (PA).
- Added language required per statute to not require PA for NEMT transports provided by ambulance providers when initiated by 911 or other emergency response system for hospital-to-hospital transports.

ATTACHMENT A - AHCCCS HYSTERECTOMY CONSENT AND ACKNOWLEDGEMENT FORM

Attachment A had no changes.

PREVIOUSLY ADDED TO APPROVED NOT YET EFFECTIVE

AMPM POLICY 320-T1 - BLOCK GRANTS AND DISCRETIONARY GRANTS

Implementation date 10/01/26

AMPM POLICY 320-X – ADULT BEHAVIORAL HEALTH THERAPEUTIC HOMES

Implementation Date 10/01/26

AMPM POLICY 587 - TRANSITION TO ADULthood

Implementation Date 10/01/26

AMPM POLICY 660 - OPIOID TREATMENT PROGRAM

Implementation date 10/01/26
