

Title:	Services Provided Based on the Need of the Patient				
Policy Number:	416	Effective Date:	07/18	Next Review Date:	03/23

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Regulatory Agency:	BHG Corporate Office				

POLICY: It is the policy of Behavioral Health Group (BHG) to provide sufficient resources to ensure the appropriate services to meet the needs of the patient.

POLICY: All patient information will be provided to the patient in a manner and format that is easily understood. Informational material and admission forms will be written at a fourth grade level when possible. The Fry method will be used to assess readability level. Additionally, the team members facilitating the admission process and other patient interactions will ensure the patient understands the material and information.

SCOPE: All BHG team members

DEFINITIONS:

Needs-based services: Services that are designed and implemented to support the stabilization and recovery of the patients.

ASAM: The American Society of Addiction Medicine

Clinical Pathways: a multidisciplinary management tool based on evidence-based practice for a specific group of patients with a predictable clinical course, in which the different tasks (interventions) by the professionals involved in the patient care are defined, optimized and sequenced.

PROCEDURE:

1. The treatment center will provide adequate medical, counseling, vocational, educational, and other assessment and treatment services, as listed below:
 - A. On-going screening and assessment, to provide justification for continuity of treatment in the appropriate level of care or need for transition to a different level of care.
 - B. BHG will use the least restrictive level of care required to meet the needs of each patient.
 - C. On admission, the appropriate level of care will be determined using the ASAM Criteria and ASAM levels of care.
 - D. Patient needs and level of care will be reassessed on an as-needed basis and at least every three months with a Reassessment or as per state specific regulations.
 - E. Patients will move through and between levels of care and clinical pathways as described in the BHG Clinical Playbook based on patient progress and clinical stability.

F. Individual treatment planning to include but not limited to, counseling needs, immediate needs, medication management, case management issues and referrals.

G. Orientation to the treatment program.

H. Individual, group and family counseling and education for addiction and mental health issues as per the BHG Clinical Playbook:

- i. Individual counseling for each patient per BHG Clinical Playbook or state-specific regulations
- ii. Group counseling for each patient per the BHG Clinical Playbook

- iii. Availability of family/couples counseling upon request, or adequate referral if not available
 - iv. Group counseling, support groups, group referrals
 - v. Intensive Outpatient Services where available and as needed
- I. Medical care to include, but not limited to:
- i. Physical examinations
 - ii. Laboratory work
 - iii. Medical evaluations
 - iv. Methadone or buprenorphine management
- J. Vocational and employment referrals
- K. Availability of testing, counseling and education regarding HIV, hepatitis, tuberculosis, and other sexually transmitted diseases
- L. Observed medication dispensing and medication management
- M. Drug screening
- N. Referral to emergency medical services
- O. Crisis intervention
- i. BHG clinical and medical team members to demonstrate knowledge of the laws and procedures for involuntary hospitalization for patients who have been determined to be a threat to himself or herself or another individual
- P. Continuing care to include:
- i. Transition planning
 - ii. Relapse prevention
 - iii. Follow up services after discharge, if applicable
- Q. Advocacy and self-help groups when appropriate
- R. Follow up and outcome management to include:
- i. Improved function

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- ii. Reduce or eliminate the abuse of licit and illicit drugs
 - iii. Reduce or eliminate criminal behavior
 - iv. Reduce or eliminate behaviors related to the spread of infectious diseases
 - v. Improved quality of life
2. If ancillary services are required based on the needs of the patient, appropriate referrals will be provided.

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Related Policy and Procedures: [History and Physical Examination](#), [Nursing Admission Medical History](#), [Consultation and Referral Services](#)

Standards:

Review Date:

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Authorized By: